

- x Overview of assessment results
- x Itemization of the risk ratings for each area reviewed during the assessment
- x Key findings and recommendations

Narrative- The narrative details the major events and findings discovered during testing. It is interspersed with technical detail and analysis.

Detailed Findings This section describes the assessment results in detail. It is intended for management, administrators, and other operations personnel and includes:

- x An itemized listing of individual vulnerabilities
- x A description of each vulnerability
- x The severity of the threat likely posed by each vulnerability
- x Potentially affected resources
- x Recommendations for remediation

2.3 Out of Scope

Any activity not explicitly stated in this SOW is considered out of scope. In particular, the Service does not include any testing of the Customer's external (public-facing) assets and does not include a comprehensive vulnerability assessment. If the Customer requests additional services, such services will be the subject of a change request or additional SOWs, depending on the nature of the Customer's requests.

3 Customer Obligations and Assumptions

Services, fees, and work schedules are based on the assumptions, representations and information supplied by the Customer. The Customer's fulfillment of the obligations listed below is critical to the success of the engagement.

3.1 Customer Obligations

Project Liaison Designate an authorized representative to authorize the completion of key project phases, assign resources, and serve as project liaison. During the test, the Project Liaison or a nominated representative should be available at all times to support the test. If the liaison is not available to answer questions or provide technical assistance, it may affect the ability of the team to conduct the test within the allowed time.

Access Ensure SilverSky consultants have access to key personnel and data requested

Resources Furnish SilverSky with Customer personnel, facilities, resources, and information and perform assigned tasks promptly

Cooperation- Ensure all Customer employees and contractors cooperate fully with SilverSky in a timely manner. SilverSky will advise th-1.317 TD [(R)-0.9 (eb5-2.4 (e) (ur)-0.7 (c)2.2 (e)0.8 (s)-2kym)-4.3 (e)0.8 (,)-15-3 (m)1.2 (e)0.7 (r)

engagement. Any change to the dates within two weeks (14 days inclusive) of the start date may ~~the effort~~ being forfeited if SilverSky cannot reassign committed resources to other customer work. ~~Customer~~ will be responsible for any nonrefundable travel and lodging already booked, should travel have been agreed upon.

3.2 ~~SilverSky (s)~~-3.5 (5a)-2.8 ((mmi)-7y)-7.1 ()-5.5 (c)1.2 7annk-72.9 (r)-1.7 (t)-4. 6 (p)-6 (0.6 (a).5 (o)-4l)-1.5

Penetration testing is an active assessment of a defined network, system or application. The impact on the Customer's normal business operations is expected to be minimal. However, given the nature of the assignment, SilverSky makes no representations or covenants regarding actual consequences that may result from the