



## STATEMENT OF WORK FOR SILVERSKY MANAGED INCIDENT RESPONSE SERVICES

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*Capitalized terms not defined in this Attachment will have the meanings set forth in the MSA.*

1. **“Services”** will mean SilverSky services including SilverSky Managed Incident Response Services “SilverSky MIR Services. The SilverSky MIR Service is provided in conjunction with your existing SilverSky Lightning MDR Service to reduce the time to detect, respond and recover from cyber incidents. The Statement of Work for SilverSky Lightning MDR Services is incorporated by reference. All terms, conditions, definitions, and descriptions from the Statement of Work for SilverSky Lightning MDR Services apply to the SilverSky Managed Incident Response Services unless otherwise noted herein. The two services together combine the key elements of incident response: preparation, detection and analysis, containment and eradication and post-incident recovery into one solution. Incident Response Services are provided through SilverSky’s partnership with S-RM, a global incident response firm. S-RM can be engaged via a start block of six (6) hours. The



- F. Implement updates to the Incident Response Plan due to results of tabletop sessions and declared incidents (up to 4 hours annually).
- II. Work jointly with S-RM and your Cyber Incident Response Team to establish standard process flows around detection, investigation, perform temporary containment, incident escalation, response, forensic and resumption processes.
- III. Provide ongoing Incident Response Tabletop Exercises delivered through remote webinar testing sessions throughout the year.  
*Note:* SilverSky Professional Services can assist with updates to your Cyber Incident Response Team documentation through a separate Statement of Work.
- IV. In the event of a suspected incident, we will
  - A. Work with you to analyze the results of the event.
  - B. Provide you the information needed to determine if you would like to officially declare an incident and trigger the need for